



MANUAL DEL USUARIO



INSURANCE SOLUTIONS

Obamacare - Medicare - Dental - Vision
Seguros de Vida - Suplementarios



Ingrese en la página para registre haciendo click <https://www.aetna.com/about-us/login.html>

Haga click en el botón REGISTER.

Who we are Initiatives Investors Health section [Contact us](#) [Español](#) [Search](#) [Explore Aetna sites](#) [Login](#)

Select your role to login

Member >

Agents/Brokers

Employer >

MEMBER LOGIN

Find care, manage costs, try a health program and more. It's all about you.

If you're a Medicare member [login here](#).

[Login](#)

Forgot your [username](#) or [password](#)?

DON'T HAVE AN ACCOUNT?

It's easy to register. And when you do, you'll get access to tools, tips and programs to help you reach your healthiest you.

[Register](#)

Seleccione la opción Member ID, coloque el número de miembro que le envié a su correo electrónico y llene el resto de los datos requeridos.

Create an Account

To get you set up, we just need some basic info.

Your Member Info

Choose how to create your account. Most people use their Member ID. You can find your Member ID on your ID card, Welcome Letter, or any EOB we sent to you.

Member ID Social Security number

Member ID*

[Need help finding your Member ID?](#)

Your Personal Info

Full first name*

Full last name *

Date of birth*

Month Day Year

Zip Code *

[Continue](#)



Seleccione el método a través del cual el sistema le enviará un código de verificación.

How should we send your security code?

[Learn More](#)

Text to [Change](#)

Email to [Add](#)

[Send me the code](#)

Ingrese el código.

We have sent your code to your phone.

Enter the code

[Get a new code](#)

[Change code delivery](#)

[Continue](#)



Ingrese la información requerida.

Create a user name*

Create a password*

Retype this password*

Select a security question *

Select

Answer*

Email*

Verify email*

Continue

Acepte los términos y condiciones.

New User Registration

Step 1 of 4 Personal Info Step 2 of 4 Validate Identity Step 3 of 4 Create Account Step 4 of 4 Terms and Conditions

I Agree and Continue Back

User Agreement
The following terms and conditions, including the Legal Statement, Web Privacy Statement and Privacy Notices (located at our Privacy Center), shall govern your use of the information, tools and other content accessible via this website (the "services"). Depending on the specific benefits provided by your health plan, these services may include one or more of the following: Aetna member website, Simple Steps To A Healthier Life®, CVS Caremark® Mail Service Pharmacy and the Personal Health Record. You acknowledge that you have read, understand and agree to the following:
Terms of Use »
Privacy Center »
You understand that you must provide, at your own expense, all Internet, telephone and other equipment and services necessary to access and use the services.



Recuerde el dispositivo desde el cual está creando la cuenta.

We've confirmed your identity on this device.

- You have successfully confirmed your identity.
- You don't need to confirm your identity again if you use this device.
- Select "Do not remember me" if you are not using your personal device.

Remember Me Do not remember me

Continue



Una vez haya terminado, puede acceder a su perfil de [AETNA](#).

Welcome, Abril

Get care when and where you want it
Personalized and affordable healthcare convenient to you.
[Your Care Options →](#)

Coronavirus: We're here to help
We're keeping you up-to-date on COVID-19 resources and reimbursements. You can see all of our current information to help you and your family save money.

[Get Test Kits & Reimbursements](#) [Find More COVID Test Kit Info](#)



Find Care & Pricing

[Find a Provider](#) [Find a Pharmacy](#) [Get Quick Care](#) [Manage my Primary Care](#)

Podrá hacer búsqueda de médicos, farmacias, hospitales, urgent care y otros proveedores.

Find Care & Pricing

Search For Near

Popular Searches

- [Primary Care Physicians](#)
- [Independent Labs](#)
- [Colonoscopy - Preventive](#)
- [Dermatologists](#)
- [Flu Shot](#)

What can we help you find?

Quick Care



Need care now? Explore your options

- [Urgent Care Centers](#)
- [Walk-In Clinics](#)
- [Emergency Rooms](#)

Providers



- [Primary Care Physicians](#)
- [Behavioral Health Providers](#)
- [Dermatologists](#)
- [Chiropractors](#)
- [OB-GYNs](#)
- [Otolaryngologists \(ENT\)](#)
- [Gastroenterologists](#)
- [Pediatricians](#)

Clinics & Hospitals



- [Urgent Care Centers](#)
- [Hospitals](#)
- [Independent Labs](#)
- [Mental Health Facilities](#)
- [Walk-In Clinics](#)



<p>Services & Procedures</p> 	<p>Get cost estimates by procedure or billing code</p> <p>Colonoscopy - Preventive Anxiety & Stress Counseling</p> <p>Mammogram - Preventive Cognitive Behavioral Therapy</p> <p>Bariatric Surgery Flu Shot</p>
<p>Pharmacies</p> 	<p>Need prescription info? Visit the pharmacy section</p> <p>Pharmacies</p>

Seleccione el tipo de búsqueda que requiera y podrá visualizar los proveedores más cercanos en su área.

2 in-network results for Abril near El Paso, TX

See important notice about participating providers below

Sort by: [Distance](#)

 **Del Sol Camp LPDSH**
Acute Short Term Hospital

[10301 Gateway Blvd. West, El Paso, TX 79925](#)
3.26 miles from you

[View Details](#)

In Network

Wheelchair Accessible

Institutes of Quality®

 **Las Palmas Camp LPDSH**
Acute Short Term Hospital

[1801 North Oregon Street, El Paso, TX 79902](#)
10.63 miles from you

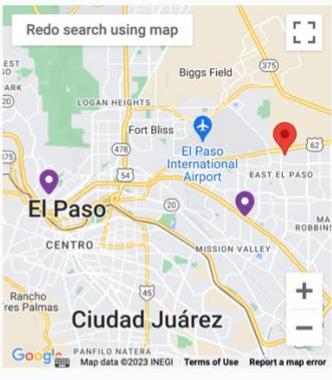
[View Details](#)

In Network

Wheelchair Accessible

Institutes of Quality®

Redo search using map



Estimate Medical Costs

Once you leave this site, search again for a provider. Select the services you plan to receive to see estimated costs.

[Search again to see costs](#)



También podrá **Pagar su prima.**

Find a Provider Find a Pharmacy Get Quick Care Manage my Primary Care

Plan Overview

Silver 1: Aetna network of doctors & hospitals + \$0 Walk-in clinic + \$0 Telehealth 24/7 - Effective Jan 1, 2023

Pay your premium

Adjust your auto-pay, schedule payments, and see your payment activity.

[Access Your Account](#)



Claims [View All Claims](#)



No Claims Available

We show claims for the past two years from today's date. For info on an older claim, call the number on your Member ID card.



Continue y dirijase a la siguiente página.

You're now leaving the Aetna website. ✕

! We provide links to non-Aetna sites for your convenience. Aetna Inc., its subsidiary and affiliate companies are not responsible or liable for the content, accuracy, or privacy practices of linked sites, or for the products or services described on these sites.

[Cancel](#) [Continue](#)



Configure sus pagos, cambie su método de pago, revise su historial de pagos.

Account Overview

- Inbox
- Account Management
- Payments
- Broker
- Paperless Settings

My Plans

Current Plans

Status: Good Standing
Effective: 01/01/2023

Silver 1: Aetna network of doctors & hospitals + \$0 Walk-in clinic + \$0...

aetnaCVSHealth.

No Payment is Required

0 Payment Scheduled

0 Autopay Scheduled

Go Paperless [Enroll](#)





Descargue sus tarjetas de miembro en digital y tenerlas en su móvil para fácil acceso cuando las necesite.

Medical Coverage ^

In-Network Spending

Out-of-Pocket Max – \$3,000

Full coverage starts after you spend \$3,000 on services that count toward your out-of-pocket max.

\$0 **\$3,000.00**

Spent Remaining

 **What's Covered**

 **ID Cards**

 **Spending Details**

Pharmacy Coverage v



CONTACTO:

Si necesita hablar con el equipo de atención al cliente de **AETNA**, puede llamar al **(833) 327-2386**.



Carlos Díaz

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